



BUILD YOUR LEAN & OPERATIONAL EXCELLENCE CAPABILITIES

Reduce costs, increase productivity and motivate teams in your organisation. Effective Leadership is the key to creating and sustaining operational excellence in your organisation.

The **Leadership for Operational Excellence Program** is for current and developing business leaders. The program provides operational leaders with practical skills and knowledge so they can drive performance in their organisations.

TXM Training courses are delivered by **expert Lean practitioners with over 150 years of combined operational excellence experience**. It's a fresh new way to learn continuous improvement methodologies and operational excellence skills for application in your organisation.

Become an operational excellence leader today! Contact training@txm.com for more information or call 1800 319 552

RECOMMENDED FOR:

- Supply Chain Leaders
- Warehouse Leaders
- Production Leaders
- Operations Leaders
- CI Leaders
- Maintenance Leaders
- Supervisors

IMPROVED CAPABILITIES FOR LEADERS

- ✓ Learn Lean Principles & Develop Operational Excellence
- ✓ Develop Leadership Behaviours
- ✓ Plan, Communicate & Execute Organisational Objectives
- ✓ Create Productive Teams
- ✓ Drive performance using 5S and Visual Management
- ✓ Value Stream Mapping
- ✓ Structured Problem Solving & Timely Decision Making
- ✓ Create a Safe Productive Workplace
- ✓ Build Growth Through your People
- ✓ Improve Everyday Performance



Lean Methodologies



Lead Successful Change



Increase Competitive Advantage

PROGRAM SCHEDULE

The Leadership for Operational Excellence Program includes five highly interactive sessions with a wide range of on-site practical examples at each Session.

By completing the five modules you will be eligible for the complementary Project Review Session.

MODULE 1 - LEAN LEADERSHIP INTRODUCTION

- Introduction to Lean & the 8 Wastes
- Introduction to Value Stream Mapping
- The role of the Lean Leader
- Organisational Culture & Lean
- Cultural barriers to Lean Change
- Role of Leaders in Lean Transformation

MODULE 2 - LEAN BASICS SIMULATION

- Core Lean Concepts Introduced Through a interactive full day Lean Simulation using Lego
- Flow, Pull and Levelling
- Standard work, Line Balancing & Work Design
- Using Kaizen to improve the Standard

MODULE 3 - LEAN DAILY LEADERSHIP PROCESS

- Effective Visual Management & Daily Meetings
- Lean daily meeting & daily routine tasks
- Leaders Standard Work
- Developing People at Each Level

MODULE 4 - PRACTICAL 5S

- Understanding the principles & value of 5S
- Practical 5S Simulation
- 5S Visual Standards
- Getting Started with a 5S Program
- Sustaining & Improving 5S

MODULE 5 - SOLVING PROBLEMS EVERY DAY

- Where to Begin Problem Solving
- Root Cause Analysis Tools you use Every Day
- Solving Problems Every Day with Concern Strips
- The 5 Whys & Fishbone diagrams
- A3 Problem Solving for Complex Problem Solving

MODULE 6 - PROJECT REVIEW

- Project Review & Presentation

SESSION STRUCTURE

The sessions are a balanced mix of theory, practical activities, site tours and project work.

Each host site will provide an overview of current business, challenges and opportunities.

At the end of each session the group will present back to Senior Managers a summary of the session, feedback on improvement projects and a site tour.

9:00am	ARRIVAL / INTRODUCTIONS
9:10am	MORNING SESSION
10:30am	MORNING TEA BREAK
10:45am	MID-MORNING SESSION
12:30pm	LUNCH BREAK
1:00pm	AFTERNOON SESSION
2:30pm	AFTERNOON TEA BREAK
2:45pm	LATE AFTERNOON SESSION
4:15pm	Q&A SESSION
5:00pm	FINISH

PROJECT REVIEW

Each participant will agree on a project to be delivered during the program with their workplace manager.

The project will deliver business benefits to the candidate and organisation. Building new and improved behaviours, competencies and capabilities to become an effective workplace leader.

Involving the management of a team (directly or indirectly), and tackling a current problem or opportunity within your organisation.

Candidates will provide a brief update and current status at each session. Project status and outcomes will be presented at the final session.

PROGRAM FEES

BEST PRACTICE NETWORK MEMBER: \$2925 (+GST)

TXM CLIENT: \$4050 (+GST)

FULL PRICE: \$4500 (+GST)



Start your operational excellence journey today! Get in contact for more information.
Email us at training@txm.com