



LEARN TO IDENTIFY PROBLEMS AT THE ROOT CAUSE



Problems occur across every level of an organisation with many leaders treating only the symptoms of these problems, instead of addressing the root cause.

Our Problem-Solving workshop focuses on instructing the Solving Problems Every Day process to successfully implement problem solving in your organisation.

We will teach a flexible intuitive, real-world system that can be applied across industries & organisations.

Run on-site this workshop will enable you to apply root cause analysis to identify real world problems at organisations in the Best Practice Network.

RECOMMENDED FOR:

- Production Leaders
- Warehouse Leaders
- Operations Leaders
- Supply Chain Leaders
- Maintenance Leaders
- CI Leaders
- Supervisors

'Best Practice Network Members 2020 Offer' 4 Complimentary Places (per membership). Members also receive 35% discount on all TXM Training Courses. Ask about hosting a session!

PROGRAM SESSION

- Where to Begin Problem Solving
- Root Cause Analysis Tools to use Every Day
- Solving Problems with Concern Strips
- The 5 Why's
- Fishbone Diagrams
- A3 Problem Solving for Complex Problems

SESSION STRUCTURE

- 8:00am Arrival and Networking
- 8:30am Morning Session
- 10:30am Morning Tea Break
- 10:45am Mid-Morning Session
- 12:30pm Lunch
- 1:00pm Afternoon Session
- 2:30pm Afternoon Tea Break
- 2:45pm Late Afternoon Session
- 3:30pm Q & A Session
- 4:00pm Finish

Public	\$900 +GST
TXM Clients	\$810 +GST
Best Practice Network Member	\$585 +GST